Faculty of Environmental Design

Course Title: Project Management for Planners

Course No: EVDP 633

Instructor: Maha Al-Zu'bi (malzubi@ucalgary.ca)

Session: Fall 2016

Time: Thursday, 9:00-12:50

Location: PF 2165

Office Hours and Location: Office hours by appointment

Introduction

Course Calendar Description

Principles, techniques and tools of project management. Development, administration, monitoring and evaluation of implementation plans, including financial aspects are discussed. Project risk analysis and management are also addressed. This course may not be repeated for credit.

Objectives

The course provides an introduction to the theory and practice of project management for urban planners. The course will begin by considering the stages of a project and the determinants of success. As part of this discussion, the course will consider issues of leadership, stakeholders, organizational structure and culture in developing a successful plan. Specific attention will focus on the qualities of an effective leader in building teams and creating systems for producing successful outcomes. In particular, the course will consider why some projects fail and others succeed. Finally, techniques will be presented for minimizing risk and project failure. A goal of this course will be to introduce tools useful in managing any project. Budgeting and cost estimation are both critical components of project planning. In this course, specific attention will focus on tools and techniques used for cost estimation and budgeting. As part of the course students will introduced to tools used project managers by in allocating resources. Consideration will be given to financial analysis and other evaluation tools.

Teaching Approach:

In addition to lectures, there will be discussions on a wide range of topics including: team building, stakeholder management, project control, evaluation and risk management. Many of the lectures and class discussions will serve as an introduction to the study of the theory and practice of project management. During the semester students will have the opportunity to work with project management software used in cost estimation, budgeting and resource management. Tools used to produce budgets, Pert and Gantt charts will be a focus of software instruction. A group project will provide students with an opportunity to apply project management principles to problems encountered in professional practice.

Course Topics

- 1. What is Project Management
- 2. The Organizational Structure
- 3. Stakeholder Management
- 4. Leadership and the Project Manager
- 5. Scope Management
- 6. Team Building Conflict and Negotiation
- 7. Risk Management
- 8. Cost Estimation and Budgeting
- 9. Project Scheduling
- 10. Gantt Charts
- 11. Resource Management
- 12. Project Evaluation and Control
- 13. Project Termination
- 14. Database Management

Schedule:

Day	No.	Class Topics, Exercises and Lab				
		Part 1	Part 2	Part 3		
15-Sep-16	1	Introduction to Project	The Organizational	The Organizational		
		Management Context- I		Context- II		
		Class exercise				
22-Sep-16 2		Project Selection and	Class exercise	Leadership and the		
		Portfolio Management		Project Manager		
29-Sep-16	3	Scope Management	Project Team Building	Class exercise		
06-Oct-16 4		Risk Management	Cost Estimation and	Cost Estimation and		
			Budgeting -I	Budgeting -II		
13-Oct-16		Block Week- NO CLASS				
20-Oct-16	5	Project Scheduling-I	Project Scheduling-II	Lab: MS Project		
27-Oct-16	6	Critical Chain Project	Resource	Lab: MS Project		
		Schedualing	Management			
03-Nov-16 7		Project Evaluation and	Project Closeout and	Lab: MS Project		
		Control	Termination			
10-Nov-16	Reading Week – NO CLASS					
17-Nov-16	8	Student Presentations	Student Presentations	Student Presentations		
24-Nov-16	9	Exam Review & Group Project Due Date				
01-Dec-16	10	Final Exam				

Means of Evaluations:

During the semester students will be assigned a group project which will be due on Nov. 24. An exam given in class on Dec.01 will also be part of a student's evaluation.

Assignments:

Group project	Project Management Plan Report	60%
	Due Nov. 24. 2016	
In class exam	Dec.01. 2016	40%
	Total	100%

Required Textbook:

Mulchay, Rita, PM Crash Course, <u>A Revolutionary Guide to What Really Matters when Managing Projects</u>, Second Edition, RMC Publications Inc.

http://shop.rmcls.com/product/crash-course.aspx

Used first or second edition of this book can be purchase on-line from Amazon or Abe Books.

Suggested Readings:

Pinto, Jeffrey, <u>Project Management: Achieving Competitive Advantage</u>, Uppers Saddle River, NJ, Pearson, (Division of Prentice Hall), 2012, 2013, 2014, 2015.

Kantor, Jodi and Striefeld, David, Inside Amazon: Wrestling Big Ideas in a Bruising Workplace The New York Times, Aug 15, 2015.

http://www.nytimes.com/2015/08/16/technology/inside-amazon-wrestling-big-ideas-in-a-bruising-workplace.html? r=0

Software: EXCEL

Project Management Software: Microsoft Project, Open Project

Prerequisites:

Students should have a basic knowledge of computing applications. (Word, Excel, PowerPoint). For a link to on-line courses see: http://www.ucalgary.ca/it/ols

Grading Scale

Grade	Grade Point	4-Point	Percent	Description
	Value	Range		_
A+	4.00	4.00	95-100	Outstanding - evaluated by instructor
Α	4.00	3.85-4.00	90-94.99	Excellent - superior performance showing
				comprehensive understanding of the subject
				matter
A-	3.70	3.50-3.84	85-89.99	Very good performance
B+	3.30	3.15-3.49	80-84.99	Good performance
В	3.00	2.85-3.14	75-79.99	Satisfactory performance
B-	2.70	2.50-2.84	70-74.99	Minimum pass for students in the Faculty of
				Graduate Studies
C+	2.30	2.15-2.49	65-69.99	All final grades below B- are indicative of
				failure at the graduate level and cannot be
				counted toward Faculty of Graduate Studies
				course requirements.
С	2.00	1.85-2.14	60-64.99	
C-	1.70	1.50-1.84	55-59.99	
D+	1.30	1.15-1.49	50-54.99	
D	1.00	0.50-1.14	45-49.99	
F	0.00	0-0.49	0-44.99	

Notes: A student who receives a "C⁺" or lower in any one course will be required to withdraw regardless of their grade point average (GPA) unless the program recommends otherwise. If the program permits the student to retake a failed course, the second grade will replace the initial grade in the calculation of the GPA, and both grades will appear on the transcript.

Notes:

- 1. Written work, term assignments and other course related work may only be submitted by e-mail if prior permission to do so has been obtained from the course instructor. Submissions must come from an official University of Calgary (ucalgary) email account.
- 2. Academic Accommodations. Students who require an accommodation in relation to their coursework or to fulfil requirements for a graduate degree, based on a protected ground other than disability, should communicate this need, preferably in writing, to their Instructor or the designated contact person in EVDS, Jennifer Taillefer (jtaillef@ucalgary.ca). Students who require an accommodation unrelated to their coursework or the requirements for a graduate degree, based on a protected ground other than disability, should communicate this need, preferably in writing, to the Vice-Provost (Student Experience). For additional information on support services and accommodations for students with disabilities, visit www.ucalgary.ca/access/
- 3. Plagiarism Plagiarism involves submitting or presenting work in a course as if it were the student's own work done expressly for that particular course when, in fact, it is not. Most commonly plagiarism exists when:(a) the work submitted or presented was done, in whole

or in part, by an individual other than the one submitting or presenting the work (this includes having another impersonate the student or otherwise substituting the work of another for one's own in an examination or test),(b) parts of the work are taken from another source without reference to the original author,(c) the whole work (e.g., an essay) is copied from another source, and/or,(d) a student submits or presents work in one course which has also been submitted in another course(although it may be completely original with that student) without the knowledge of or prior agreement of the instructor involved. While it is recognized that scholarly work often involves reference to the ideas, data and conclusions of other scholars, intellectual honesty requires that such references be explicitly and clearly noted. Plagiarism is an extremely serious academic offence. It is recognized that clause (d) does not prevent a graduate student incorporating work previously done by him or her in a thesis. Any suspicion of plagiarism will be reported to the Dean, and dealt with as per the regulations in the University of Calgary Graduate Calendar.

- 4. Information regarding the Freedom of Information and Protection of Privacy Act (http://www.ucalgary.ca/secretariat/privacy) and how this impacts the receipt and delivery of course material
- 5. Emergency Evacuation/Assembly Points (http://www.ucalgary.ca/emergencyplan/assemblypoints)
- 6. Safewalk information (http://www.ucalgary.ca/security/safewalk)
- 7. Contact Info for: Student Union (https://www.su.ucalgary.ca/contact/); Graduate Student representative(http://www.ucalgary.ca/gsa/) and Student Ombudsman's Office (http://www.ucalgary.ca/ombuds/).