The University of Calgary Faculty of Environmental Design EVDP 633 - Fall 2012

Time: Wed. 5:00-8:00 PM

Course Title: Project Management for Planners **Instructors:** Dr. Richard M. Levy, RPP, MCIP

Jamal Ramjohn RPP, MCIP

Time: Wed, 17:00-20:50

Location: PF 2165

Course Calendar Description

Principles, techniques and tools of project management. Development, administration, monitoring and evaluation of implementation plans, including financial aspects are discussed. Project risk analysis and management are also addressed.

This course may not be repeated for credit.

Introduction

The course provides an introduction to the theory and practice of project management for urban planners. The course will begin by considering the stages in a project and the determinants of any successful project. As part of this discussion, the course will consider issues of leadership, stakeholders, organizational structure and culture in developing a successful plan. Specific attention will focus on the qualities of an effective leader in building teams and creating systems for producing successful outcomes. In particular, the course will consider why some projects fail and others succeed. Finally techniques will be presented for minimizing risk and the project failure.

A goal of this course on project management will be to introduce tools useful in managing any project. Budgeting and cost estimation are both critical components of project planning. In this course, specific attention will focus on tools and techniques used for cost estimation and budgeting, as part of the course students will also be introduced to tools used by project managers in scheduling and allocating resources. As part of this discussion, consideration will be given to financial analysis and other evaluation tools.

Format: Lectures, Labs, student presentations, invited guest lecturers

Course Topics

- What is a Project Management
- The Organizational Context
- Stakeholder Management
- Leadership and the Project Manager
- Scope Management
- Team Building Conflict and Negotiation
- Risk Management
- Cost Estimation and Budgeting
- Project Scheduling
- Gnatt Charts
- Resource Management
- Project Evaluation and Control
- Project Termination
- Database Management

Students should have a basic understanding of EXCEL for this course. If you have any questions about this course please contact the instructor at rmlevy@ucalgary.ca

Required Readings (Available at the Bookstore)

Pinto, Jeffrey, <u>Project Management: Achieving Competitive Advantage</u>, Uppers Saddle River, NJ, Pearson, (Division of Prentice Hall), 2012.

Suggested Readings

Available from Blackboard

Software:

EXCEL

ACCESS

Project Management Software

Microsoft Project Management (Available from Microsoft for \$9.95)

Assignments:

- 1) Midterm 30%
- 2) Project 30%
- 3) Final 40%

Grading Scale

Grading Scale	1	1		
Letter Grade	4-Point Scale	4-Point Range	Percent	Description
A+	4.00	4.00	92.5-100	Outstanding - evaluated by instructor
A	4.00	3.85-4.00	85-92.49	Excellent - superior performance showing comprehensive understanding of the subject matter
A-	3.70	3.50-3.84	80-84.99	Very good performance
B+	3.30	3.15-3.49	76-79.99	Good performance
В	3.00	2.85-3.14	73-75.99	Satisfactory performance
B-	2.70	2.50-2.84	70-72.99	Minimum pass for students in the Faculty of Graduate Studies
C+	2.30	2.15-2.49	66-69.99	All final grades below Bare indicative of failure at the graduate level and cannot be counted toward Faculty of Graduate Studies course requirements.
С	2.00	1.85-2.14	63-65.99	
C-	1.70	1.50-1.84	60-62.99	
D+	1.30	1.15-1.49	56-59.99	
D	1.00	0.50-1.14	50-55.99	
F	0.00	0-0.49	0-49.99	

Note: A student who receives a B- or lower in two or more courses will be required to withdraw regardless of their grade point average unless the program

SCHEDULE

Week 1: Sept 12 - JR/RML

Introduction

What is Project Management?

Definition of Project

Project Life Cycles

Determinants of Success

Urban Planning and Project Management: Case Studies

Readings

Pinto, Jeffrey, Chapter 1.

Week 2: Sept 19 - JR

The Organizational Context

Projects and Organizational Strategy Stakeholder Management Organizational Structure Types of Organizations Organizational Culture

Guest Lecturer: To be announced

Readings

Pinto, Jeffrey, Chapter 2.

Week 3: Sept 26 - JR

Leadership and the Project Manager

Leaders vs. Managers Role of the Project Manager Effective Traits of an Effective Project Leader Case Studies

Readings

Pinto, Jeffrey, Chapter 4

Week 4: Oct 3 - JR

Scope Management

Conceptual Development Scope Statement Project Profile Work Authorization Scope Reporting Control Systems Project Closeout

Readings

Pinto, Jeffrey, Chapter 5.

Guest Lecturer: To be announced

Week 5: October 17 – JR

Project Team Building Conflict and Negotiation

Building the Project Team
Characteristics of Effective Project Teams
Reasons Why Teams Fail
Stages in Group Development
Achieving Cooperation

Readings

Pinto, Jeffrey, Chapter 6.

Block Week October 10-14

Readings

Week 6: October 31 – JR

Risk Management / Communication Strategies

Risk Management: A Four Stage Process
Project Risk Management: An integrated Approach

Readings

Pinto, Jeffrey, Chapter 7.

Week 7: October 24 - RML

Cost Estimation and Budgeting

Cost Management

Balance Sheets and Cash Flow Statements

Cost Management

Direct vs. Indirect Costs

Fixed vs. Variable Costs

Cost Estimation

Top-Down and Bottom-Up Budgeting

Introduction to Cost Estimation Software

Developing Budget Contingencies

Financial Models

Approaches to Project Selection

Project Portfolio Management

Readings

Pinto, Jeffrey, Chapter 3, 8

In Class Lab

Using Excel an MS Project as a tools for Budgeting Estimating and Developing a Budget

Week 8: November 7 – JR Project Scheduling

Project Scheduling Terminology **Duration Estimation** Constructing the Critical Path

Readings

Pinto, Jeffrey, Chapter 9.

In Class Lab

Scheduling with EXCEL Microsoft Project Management

Readings

Week 9: November 14 - RML **Project Scheduling (Cont.)**

Gantt Charts Crashing Projects Networks and Project Management Constraints and Critical Chain Project Scheduling Causes of Project Delay Critical Chain Activity Network

Readings

Pinto, Jeffrey, Chapter 10, 11

In Class Lab

Microsoft Project Management

Week 10: November 21 - RML

Resource Management

Introduction to Resource Management Constraints in Resource Management Resource Leveling Resource Loading Charts Managing Resources in a Multi-project Environment

Readings

Pinto, Jeffrey, Chapter 12.

In Class Lab

Microsoft Project Management

Week 11: November 28 - RML

Project Evaluation and Control

Control Cycles Monitoring Project Performance

Earned Value

Human Factors in Project Evaluation and Control

Project Closeout and Termination

The Closeout Process Early Termination

Project Closeout

Pinto, Jeffrey, Chapter 13, 14

Week 12: December 5 - RML

Topics:

Data Base Management

In Class Lab

Using EXCEL for Cost Benefit Topics:
Database Management: Tools for managing clients and projects data
Database Structures
Relational Databases
Access Analysis

Week 13: Week of December 12 FINAL - TBA